

## Frequently Asked Questions by Customers

1. **Do Blimpie® Gift Cards have an expiration date?**  
No. Blimpie Gift Cards do not expire.
2. **What will happen if my Blimpie Gift Card is lost or stolen?**  
Please treat your Gift Card as you would cash, the value of the lost or stolen card is non-refundable.
3. **What will happen if the magnetic strip or the card itself is damaged?**  
As long as the numbers on the card are readable, the card's balance can be verified and used by manually typing in the number on the card.
4. **How much can I put on a card?**  
Blimpie Gift Cards can be activated for any amount from \$5 to \$100.
5. **Where can I use my Blimpie Gift Card?**  
Your Blimpie Gift Card is accepted at participating Blimpie locations.
6. **How do I check the balance on my Blimpie Gift Card?**  
Visit your local participating Blimpie or the Gift Card section of the Blimpie website ([www.blimpie.com](http://www.blimpie.com)). If you have questions about the balance on your Blimpie Gift Card, call 1-866-452-4252 and speak to a customer service representative.
7. **Does Blimpie charge a service fee for unused balances on my Gift Card?**  
No. There is no service fee charge for unused balances on your Blimpie Gift Card.
8. **Can I reuse my Blimpie Gift Card?**  
Yes, Blimpie Gift Cards are reusable. You can reload your Gift Card at any time.

<b>Blimpie Franchisee Support Contact Information</b>	
<b>Franchisee Specialized Support</b> <i>Gift Card enrollment questions and Funds movement (balancing, reconciliation or reporting support)</i>	<b>Phone:</b> 1-866-874-7901
<b>Card and Carrier Ordering</b>	<b>Phone:</b> 1-866-796-4990 <b>Email:</b> <a href="mailto:service@fdcgiftcards.com">service@fdcgiftcards.com</a> <b>Website:</b> <a href="http://www.fdcgiftcards.com">www.fdcgiftcards.com</a>
<b>Merchant IVR (Interactive Voice Response) Support</b> <i>Balance inquiries, verbal authorization for redemptions and batch activations</i>	<b>Phone:</b> 1-888-999-5612
<b>FMDS (First Data Merchant Services) Credit Help Desk</b> <i>Credit card processing inquiries and credit/gift card terminal support</i>	<b>Phone:</b> 1-877-810-9316
<b>Tasq Help Desk</b> <i>Troubleshooting, download and reboot for First Data® Gift Card terminals only</i>	<b>Phone:</b> 1-800-236-8122
<b>Blimpie Customer Service</b>	<b>Phone:</b> 1-866-452-4252
<b>Customer Help Desk</b> <i>Gift Card inquiries</i>	<b>Phone:</b> 1-888-321-5546
<b>Blimpie Gift Card Accounting</b>	<b>Email:</b> <a href="mailto:giftcardhelp@kahalamgmt.com">giftcardhelp@kahalamgmt.com</a>
<b>Bank Account Changes</b>	<b>Email:</b> Renee Slavik <a href="mailto:reslavik@kahalamgmt.com">reslavik@kahalamgmt.com</a> or faxed to 800-550-2108