



Integrated Gift Card- Transaction Steps

5500 Registers

Activate – (Activating a new gift card)

1. Press V-LINK ACTIVE
2. Enter the amount of the desired gift card balance
3. Press CASH
4. Press V-LINK ACTIVE
5. Swipe the New Gift Card

Reload – (Incrementing an existing gift card)

1. Press V-LINK INCRMT
2. Enter the amount of the desired gift card balance
3. Press CASH
4. Press V-LINK INCRMT
5. Swipe the New Gift Card

Redemption – (Redeeming balance of gift card)

1. Ring item(s) and press SUBTOTAL
2. Press V-LINK REDEEM
3. Swipe Gift Card

Cancel – (Canceling a gift card)

1. Press V-LINK CANCEL
2. Enter the amount of the gift card to be canceled
3. Press CASH
4. Press V-LINK CANCEL
5. Swipe Gift Card
Enter the *reference number* from the receipt of original transaction
6. Press CASH
7. Workstation processes redemption function and returns answer

Balance Inquiry – (Request the balance of an existing card)

1. Press V-LINK BALNCE
2. Swipe Gift Card
3. Workstation processes balance inquiry function and returns answer