

Preventative Maintenance



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BACK OFFICE PC

- 1) Use monthly/bimonthly to blow out the PC to keep it from overheating.
 - a. Do not take the computer apart.
 - b. Blow the front and back of PC where the fans and any breather holes are.

- 2) Do not install camera software on the Back office PC.
 - a. Every camera used records 1 Gig of space each day.
 - b. This action will fill the hard drive quickly making the PC unusable for back office functions, such as SMP.

- 3) Do not download music onto the Back office PC.
 - a. This action will fill the hard drive and download viruses and spyware.

- 4) Do not allow crew members to use MySpace.
 - a. This action will download viruses and spyware onto your PC.

- 5) Use the computer logons that have been set up on the PC.
 - a. This action will ensure that crew are unable to surf the internet as the crew login does not have internet access.
 - b. Available Logins
User = storemgr Password = storemgr
User = shiftmgr Password = shiftmgr
User = crew Password = crew

RECEIPT PRINTER

- 1) Use to blow out your receipt printer. Little shavings are left in your printer that will eventually jam the cutter.
 - a. Open the lid and take the paper out
 - b. Spray the cutter and the inside where the paper lays.
 - c. Replace the paper and close the lid.

TOUCH SCREENS

- 1) Use on touch screen POS terminals.
 - a. Wash screens with a damp rag and dish detergent.
 - b. Dry screens with a clean rag.
 - c. To avoid scratching screens, use cotton towels.
 - d. Clean on a weekly basis to avoid dirty screens and inaccurate ringing.