

## How to Properly Clean a Touch Screen

Touch screen terminals, kiosks, and tablets are increasingly used in retail stores and restaurants. With COVID-19's arrival in the United States, touch screens need to be frequently and thoroughly cleaned and sanitized to reduce the risk of spreading infection.

Modern PCT panels are very durable and resistant to liquids. Older Resistive touch panels are more sensitive to cleaning and not as resistant to liquids.



### Supplies

- Lint-free or microfiber cloth.
- Touchscreen safe cleaning solution:
  - Alcohol disinfectant wipes, such as Clorox Disinfecting Wipes.
  - Between 40% and 70% isopropyl alcohol.
  - Household bleach solution (1/3 cup of bleach per gal. of water).



4001 Cobb International Blvd ~ Kennesaw, GA 30152 ~ 1-800-241-6880

## Step by Step Process

**1. Power off the system.**

**2. Moisten a soft, lint-free or microfiber cloth with the cleaning solution.**

NEVER spray the glass cleaner directly onto the display. The liquid can seep into the corners and in between the thin layers.

**3. Wipe the display surface in a circular motion to remove any dirt or residue from the touch glass.**

Apply only slight, gentle pressure as you wipe the touch screen. The circular motion will ensure that any streaking is reduced as much as possible.

**4. Use a dry, clean, microfiber cloth to gently dry the screen.**

Never dry with paper towels, facial tissues, or abrasive cloth. These items can cause tiny scratches in the touch screen. Always use a dry, clean, microfiber cloth to gently dry the screen.

**5. Power the system back on.**

Once complete and you're certain that the surface of the touch screen is dry, you can turn the touch device back on.

---

**ERC** is continuing to operate at full capacity at all of our facilities. We are taking new orders while supporting both priority and standard order fulfillment as usual. In addition, as the anticipated supply chain disruptions escalate, **ERC** is taking positive steps to enhance our supply chain inventory levels in support of our customers. Both **ERC** and our global partners are closely monitoring the situation, following CDC guidelines and abiding by local regulations. We will keep you informed as the situation evolves relative to **ERC** operations.