Focus Crew Register Guide – IGC / EMV



How to Clock In/Clock Out

- 1. Enter Access Code
- 2. Select OK
- 3. Select Job
- 4. Select Clock In or Clock Out
- 5. Select Yes to confirm

How to view/print Time Card

- 1. Select the Clock icon
- 2. Enter Access Code Select OK
- 3. Select Hours
- 4. Select Print or Close

How to view/print Schedule

- 1. Select the Clock icon
- 2. Enter Access Code Select OK
- 3. Select Schedule
- 4. Select Print or Close

How to Schedule Availability

- 1. Select the Clock icon
- 2. Enter Access Code Select OK
- 3. Select Availability
- 4. Enter Start Date / End Date
- 5. Select the Clock icon in the Day Field
- 6. Enter available times for each day
- 7. Select Save then Close

How to use Open Coupon \$ or %

- 1. Ring item(s)
- 2. Select Discounts on the Payments Bar
- 3. Select Open Coupon \$ or Open Discount %
- 4. Manager Approval may be required
- 5. Enter \$ or % amount
- 6. Select OK

Discount amount will show at bottom of receipt only

How to Apply a Discount

- 1. Ring Item(s)
- 2. Select Discounts from Payments Bar
- 3. Highlight Item(s) to apply discount
- 4. Select Discount

- ← Command Bar 1 (CMD 1)
- ← Command Bar 2 (CMD 2) (Access by selecting double arrows on CMD 1)
- ← Menu Bar
- ← Payments Bar

How to Modify an Item

- 7. Ring item(s)
- 8. Highlight item to Modify
- 9. Select Modify on CMD 1
- 10. Select Modifiers for the item
- 11. Select Done

How to Delete an Item

- 1. Select last item to be Deleted
- 2. Select Delete from CMD 1. Use the Void Button to delete items in the middle of the order or more than 1 item

How to Reprint a Closed Check

- 1. Select Reprint on CMD 1
- 2. Highlight Check to reprint
- 3. Selected check will print automatically

How to place an order on Hold

- 1. Ring Item(s)
- 2. Select Hold Order on CMD 2
- 3. The order with go on Hold Status

How to Recall an Order on Hold

- 1. Select Recall Order on CMD 2
- 2. Double tap on the order to recall
- 3. Continue ringing items or tender out.

How to Activate a Gift Card

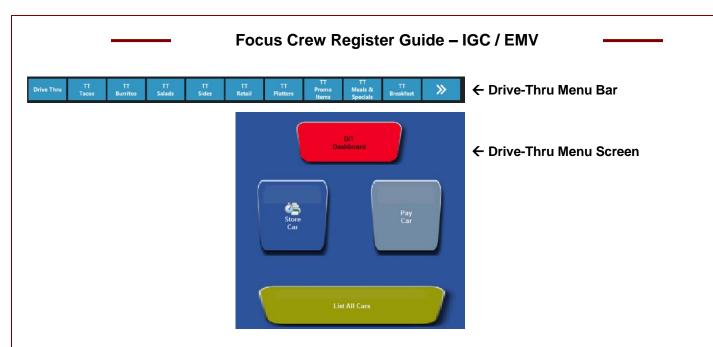
- 1. Select All Payments
- 2. Select Activate Gift Card Purple Key
- 3. Enter Amount of Gift Card (\$5 minimum)
- 4. Swipe Gift Card or Enter Gift Card Number

How to Redeem a Gift Card

- 1. Select All Payments
- 2. Select Gift Card Redeem Purple Key
- 3. Swipe Gift Card or Enter Gift Card Number

How to Complete an EMV Credit Card Transaction

- 1. Ring item(s)
- 2. Select All Payments
- 3. Select EMV
- 4. Enter Amount
- 5. Select OK
- 6. Wait for customer to finish transaction on EMV credit card terminal



How to Store a Drive-Thru Order

- 1. Ring item(s)
- 2. Select Drive Thru on Menu Bar
- 3. Select Store Car

How to Pay a Drive-Thru Order

- 1. Select D/T Dashboard
- 2. Scroll through orders and locate the desired order
- 3. Select the Method of payment from the right column to tender out the order
 - OR
- 1. Select pay Car
- 2. Highlight check to pay
- 3. Select the method of payment on the Payments Bar

How to Store a Drive-Thru Order

- 1. Ring item(s)
- 2. Select Drive Thru on Menu Bar
- 3. Select Store Car